

Joe Artist
123 Palm St., Sacramento, CA 95746
Phone: 916-555-5555

Professional Experience

BIG COMPANY (1988 – present)

Senior Multimedia Developer / Curriculum Developer / Instructional Designer (2000 – present)

Develop training curriculum for employees and customers.

- Create Web interfaces for HTML tutorials for multiple products.
- Edit sound media for computer based training (CBT) products.
- Edit HTML-based and PowerPoint training curriculum for quality and consistency.
- Mentor junior multimedia developers.
- Produce graphics for marketing department.
- Design flyers, brochures, buttons, and banners for company events.

Software Analyst 2 (1999 – 2000)

Provided technical phone support to users of company software.

- Helped customers troubleshoot issues pertaining to billing software.
- Mentored and assisted junior software analysts.

Quality Assurance Analyst 1 (1998 – 1999)

Provided quality assurance support to implementations department.

- Executed quality assurance procedures on conversion/migration programs.

Graphic Artist (1988 – 1998)

Provided graphic support to professional services and technical writing departments.

- Produced award-winning graphics for software technical and instructional manuals.
- Won professional award for graphic design.
- Worked under demanding timelines and minimal supervision.
- Implemented quality assurance projects for the automated testing center.

FREELANCE/SELF-EMPLOYED (1985 – 2002)

Graphic Artist / Illustrator (1985 – 2002)

Illustrated comic books, graphic novels, trade paperbacks, and magazines for Marvel Comics, DC Comics, Image Comics, Eclipse Comics, Wonder Color Comics, Innovation Publishing, Campiti and Associates, Sirius Comics and other small press publications.

Storyboard Artist (1995)

Illustrated characters and backgrounds for MTV's MAXX cartoon.

SMALL COMPANY, INC. (1978 – 1985)

Store Manager/Assistant Purchaser

Provided management and retail support to comic book store.

- Provided bookkeeping services, sales support, and inventory control.
 - Supervised retail employees.
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Technical Skills

- Dreamweaver MX
 - Adobe Photoshop 7.0
 - Adobe Illustrator 6.0
 - Flash MX
 - Authorware 7
 - HTML
 - Graphic arts design
 - Microsoft Office Applications
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Education

B.A. Art, California State University, Sacramento, CA

Continuing Education

Amdocs Training

- DDP/SQL Application Certification – CDIT
- Intelecable Application Certification – CDIT
- DDP/SQL Addressability and Pay Per View training course

University of California, Davis – University Extension

- SQL: Concepts and Syntax
- An Introduction to the Oracle RDBMS

Tutorials

- Unix tutorial
- Advanced Adobe Photoshop course
- Adobe InDesign course
- Adobe Macromedia Authorware Level 1 training course
- Adobe Macromedia Authorware Level 2 training course
- Advanced Adobe Macromedia Authorware training course